

UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency
Little Rock, Arkansas 72201

AR Notice AO-102

For: All FSA Offices

Change in FSA Employee Assistance Program Provider

Approved by: State Executive Director



1 Overview

A Background

EAP is a resource for employees to get solutions concerning anything from personal or relationship issues to legal and financial matters. This program provides confidential expert information, resources, referrals or answers to everyday questions.

B Purpose

The purpose of this notice is to inform employees that effective April 1, 2003, ComPsych will replace Green Springs Health Services as the FSA Employee Assistance Program (EAP) Provider.

2 Information

A Impact on Employees Currently Receiving EAP Services

Anyone currently in EAP counseling services with Green Springs Health Services will continue with the same clinician until services have been completed.

B ComPsych Services

ComPsych will provide three (3) free counseling sessions. Referral services will be provided if employee requires additional assistance.

ComPsych can be accessed twenty-four (24) hours per day, seven (7) days per week at 1-888-290-4EAP or TDD 1-800-697-0353 and on their website. Go to www.GuidanceResources.com and enter the ID, Fedsource. First time users will need to register by clicking on "I am a first time user", completing the personal information and creating a password.

3 Action

New yellow EAP posters will be distributed to all offices. Each office shall replace the old blue EAP poster with the new yellow EAP poster immediately upon receipt.

Disposal Date

Indefinite
04-14-03

Distribution

All Employees